### **Particulars**

### **About Your Organisation**

**Organisation Name** 

Colgate-Palmolive Company

**Corporate Website Address** 

http://Colgate.com

**Primary Activity or Product** 

■ Manufacturer

Related Company(ies)

No

### Membership

Membership Number	Membership Category	Membership Sector	
4-0028-07-000-00	Ordinary	Consumer Goods Manufacturers	

# **Consumer Goods Manufacturers Operational Profile**

- 1.1 Please state what your main activity(ies) is/are within manufacturing
  - End-product manufacturer
  - Home & Personal Care Goods
    - Cleaning Agents
    - Laundry Detergents / Cleaning Products
    - Soap Tablet Finishing
  - Own-brand
  - Trade Association

### **Operations and Certification Progress**

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Do you manufacture for:

Own Brand

2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

10,074

2.2.3 Total volume of Palm Kernel Oil used in the year:

36,442

2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

52,236

2.2.5 Total volume of all palm oil products you used in the year:

98,752

2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:

#### In Your Own Brand

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	10,074.00	27,902.00	52,236.00
2	Mass Balance	-	7,381.00	-
3	Segregated	-	-	-
1	Identity Preserved	-	1,159.00	-
5	Total volume of palm oil handled that is RSPO-certified	10,074.00	36,442.00	52,236.00

2.4.1 Volume of Palm Kernel Expeller used/ handled:

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2.4.2 What type of products do you use CSPO for?

Bar soap and liquid soap; underarm products.

2.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:

Europe 100% India 100% China 100%

South East Asia 100% North America 100%

2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe 100% India 100% China 100% South East Asia 100% North America 100%

#### **Time-Bound Plan**

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

2013

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2014

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

у

3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?

n

When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?

#### 3.6 Which countries that your organization operates in do the above commitments cover?

Argentina, Australia, Australia, Belgium, Brazil, Cameroon, Canada, China, Colombia, Costa Rica, Cote d'Ivoire, Croatia (Hrvatska), Czech Republic, Denmark, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Estonia, Fiji, Finland, France, Germany, Ghana, Greece, Guatemala, Honduras, Hong Kong, Hungary, India, Indonesia, Ireland, Israel, Italy, Jamaica, Kenya, Latvia, Lebanon, Lithuania, Malawi, Malaysia, Martinique, Mexico, Morocco, Netherlands, Netherlands Antilles, New Zealand, Nicaragua, Norway, Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Reunion, Romania, Russian Federation, Saudi Arabia, Senegal, Singapore, Slovakia (Slovak Republic), Slovenia, South Africa, Spain, Sweden, Switzerland, Taiwan, Province of China, Thailand, Turkey, Ukraine, United Kingdom, United States, Uruguay, Uzbekistan, Venezuela, Vietnam, Yugoslavia, Zambia, Zimbabwe

# 3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

2009 - Colgate committed to purchasing palm oil and palm kernel oil excluseively from RSPO members.

2013 - Colgate began purchasing GreenPalm certificates to cover 100 percent of our volume requirements, as an interim step toward moving to purchase certified sustainable physical oils. The certificate purchases are made to provide support to advance the production of sustainable palm oils in the marketplace.

2014 - Colgate began purchasing RSPO certified oils in a number of regions, both mass balance and Identity Preserved oils.

2015 - Achieve full traceability of our palm oil supply chain back to the plantation.

2015 - Complete assessment of all palm/PKO derivative materials sourced globally; implement plan to cover incremental volumes through GreenPalm certificates initially.

2015-2020 - Continue increasing purchases of physical RSPO-certified palm oil and derivatives each year, purchasing GreenPalm certificates to cover the remaining percentage of our requirements.

2020 - Purchase only certified sustainable palm oil and derivatives whose sources can be traced from plantation to product

#### 3.8 Date of first supply chain certification (planned or achieved)

2013

#### **Trademark Related**

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

#### **GHG Emissions**

5.1 Are you currently assessing the GHG emissions from your operations?

Yes

5.2 Do you publicly report the GHG emissions of your operations?

Yes

#### **Actions for Next Reporting Period**

#### 6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.

We are working with third party support to map our supply chains for palm oil and derivatives, focusing first on tracing to the mills, then assessing risk and required actions, and then moving to tracing to plantations.

This process includes outreach to all first tier suppliers of palm oil and derivatives and working with them to trace our supply chain sources.

We continue to identify and qualify additional sources of physically certified (RSPO) palm oil and derivatives, and continue to supplement these purchases with GreenPalm certificate purchases to cover the balance of our volumes.

We continue to meet with suppliers in different parts of the world to understand their capabilities to supply certified sustainable palm oil and derivatives.

We are completing identification/mapping of all palm oil/PKO derivatives globally, and plan to cover these incremental volumes with GreenPalm certificates as an interim step.

#### Reasons for Non-Disclosure of Information

7.1 If you have not disclosed any of the above information, please indicate the reasons why

Other

- Others:

All information disclosed.

Application of Principles & Criteria for all members sectors

#### 8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints M-Policies-to-PNC-waterland.pdf
- Land Use Rights
  M-Policies-to-PNC-landuseright.pdf
- Ethical conduct and human rights M-Policies-to-PNC-ethicalconducthr.pdf
- Labour rights
  M-Policies-to-PNC-laborrights.pdf
- Stakeholder engagement
  M-Policies-to-PNC-stakeholderengagement.pdf

#### 8.2 What steps will/has your organization taken to support these policies?

The policy which includes the elements listed in question 8.1 is the Colgate-Palmolive Policy on No Deforestation, issued in March 2014. This policy has been communicated to all of our suppliers from which we source materials covered by this policy.

An internal Colgate crossfunctional team has developed and begun executing detailed plans to meet/exceed the commitments in the policy.

Regarding palm oil and derivatives, we are working with third party support (The Forest Trust) to map our supply chains for palm oil and derivatives, focusing first on tracing to the mills, then assessing risk and required actions, and then moving to tracing to plantations.

This process includes outreach to all first tier suppliers of palm oil and derivatives and working with them to trace our supply chain sources.

The company provides updates on the progress against our policy commitments in our Annual Sustainability Report.

#### Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

#### Please specify

Colgate has begun purchasing RSPO certified oils in a number of regions since 2013, including both mass balance and identity preserved oils. We have increased the volume of such purchases over time, and we continue to actively engage with suppliers regarding the availability, supply and cost of certified sustainable palm oil and derivatives.

9.1 Do you have plans to immediately cover the gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

We have been covering the gap in volumes available with Book & Claim since 2013.

#### **Concession Map**

Do you agree to share your concession maps with the RSPO?

No

Please explain why

NA

### Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Achieving full traceability of our palm/PKO/derivatives supply chains is a signficant challenge due to their complexity. To address this Colgate has commenced work with a third party firm, The Forest Trust, to support our activities in supply chain mapping, first back to mill level and then to plantation.

The availability of certified sustainable palm oil, PKO, and in particular derivative materials is a significant challenge.

To address this challenge Colgate has expanded its supplier outreach activities globally to determine certified oil availability, supply and cost in order to meet our global requirements.

The identification and mapping of palm oil/PKO derivatives is a challenge, due in part to supplier flexibility in use of oils, eg PKO vs. CNO, as feedstock materials. Colgate is working with our derivative suppliers to clarify our requirements regarind derivative volumes.

The impact on cost of purchasing RSPO-certified oils is a business challenge, due in part to market inefficiencies. Colgate has expanded its supplier outreach activities globally to determine certified oil availability, supply and cost in order to meet our global requirements.

requirements.
2 How would you qualify RSPO standards as compared to other parallel standards?
Cost Effective:
Yes
Robust:
No
Simpler to Comply to:
Yes
3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)
The company has focused significant resources to identify and qualify certified sources of sustainable oils, increasing our purchases of certfied physical oils. Colgate has purchased GreenPalm certificates to fill the gap for volume of oils not currently available, to support the efforts by growers to produce sustainable oils. We have also engaged with our key suppliers to encourage and promote the sourcing of sustainable palm oil, PKO and derivatives.
4 Other information on palm oil (sustainability reports, policies, other public information)
Colgate-Palmolive 2014 Sustainability Report - link:

http://www.colgate.com/app/Colgate/US/Corp/LivingOurValues/Sustainability/HomePage.cvsp